

Ashutosh Chaturvedi

Lead Devops/Site Reliability Engineer

PROFILE

Site Reliability Engineer (SRE) with 11 years of experience in Banking, Finance, Cards & Payments IT domain. Experienced in business operations, data analysis, problem resolution and driving overall operational improvements. Focused on automation, monitoring enhancements, ensuring timely incident resolution within SLA thus keeping high application availability.

DATE OF BIRTH

21st Jan 1991

CONTACT

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HOBBIES

Travelling
Reading &
Gaming

EDUCATION

Northern India Engineering College, Lucknow

July 2008 – June 2012

Bachelor of Technology (BTech), Electronics and Communications Engineering

Mary Lucas School & College

High school – 2005

Intermediate - 2007

WORK EXPERIENCE

Lead BizOps Engineer (Site Reliability), Mastercard , Pune

Oct 2015 – **Currently Working**

DevOps, CI/CD, Observability, Operational Resiliency, Logging & Monitoring ensuring high availability.

Automation to remove toil. Ensuring SLAs are met for most of the issues.

Analyst Programmer, Syntel Inc., Pune

June 2013–Oct 2015

Moody's being one of leading credit rating agencies has a robust application architecture to cater various institutions e.g. banks, governments, financial institution etc. Our team was responsible for 24*7 uptime with issues being caught and resolved in a timely manner.

SKILLS

Java • PL/SQL • Splunk • Dynatrace • Shell Scripting •XLR Automation
• Data Analysis • Python • Safe for Agile certified. Experience in ITSM, Disaster Recovery, BCP.

Well versed with SRE concepts – SLA, SLI, SLO, Error Budget, Toil etc. Exposure to Machine Learning & Artificial Intelligence
