

ANANYA GHOSH

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PROFILE

Software professional with 7 years of experience in the IT industry as a quality assurance specialist in Telecom billing projects around the globe. Extensive experience in Telecom Order Management (OSS/BSS testing) on Oracle's RODOD suite of products. Demonstrated expertise in test management, functional testing, requirement analysis, test preparation, system test/system integration test, UAT support, and defect management. Possesses excellent knowledge of SDLC and STLC processes, with practical experience in both Agile/Scrum and Waterfall methodologies.

CERTIFICATIONS

- Oracle Cloud Infrastructure Foundations 2021 Certified Associate
- AZ-900 Microsoft Azure Fundamentals

KEY SKILLS

- Oracle Billing & Revenue Management System
- RODOD products (Siebel/OSM/AIA/UIM)
- Oracle Database, SQL
- Usage Rating process (ECE/OC3C/OCOMC)
- Unix/Linux
- Oracle Cloud Infrastructure
- Test Management tools (Jira, HP ALM)
- Agile Methodology (Scrum)
- Sprint Planning

ACTIVITIES AND INTERESTS

- Music
- Travel
- Reading

WORK EXPERIENCE

Staff Consultant

**Oracle Solution Services Private Limited | Bengaluru, India
2021-Present**

I have been part of multiple telecom billing projects that follow agile methodology. I effectively manage Quality Assurance activities across all phases (ST, SIT, UAT), serving as one of the main QA contacts during sprint planning, reviews, and defect triage sessions. I ensure a thorough understanding of business requirements, maintain strong relationships with the team and stakeholders, prepare test strategies and plans, provide proofs of technology, and deliver demos for sprint deliverables.

Consultant

**Telia Company (Swedish Telecom) | Stockholm, Sweden
Jan 2020 – June 2020**

For six months, I worked at the client's office to assist the onshore team. I contributed to user acceptance testing, provided application and tool demos, bug triage, and conducted root cause analysis of defects in multiple releases.

Test Engineering Senior Analyst

**Accenture Solutions Private Limited | Bengaluru, India
2017-2021**

Trained as a complete RODOD tester, my role involved end-to-end integration testing, defect reporting, and user acceptance support. I am proficient with ECE architecture, OCOMC CDR processing, physical SIM testing, and log debugging. I gained firsthand experience in testing web services with SOAPUI and automation using the Cucumber framework. I was also responsible for understanding business requirements, identifying test scenarios, and conducting regression tests.

PROJECT EXPERIENCE

Project Title/Client	TELIA, Sweden (2017 – 2021)
About the Client	Telia Company is a major telecommunications operator in the Nordic and Baltic regions. Headquartered in Stockholm, Sweden, Telia provides a wide range of services including mobile and fixed-line telephony, broadband, and digital TV services. It operates in several countries and serves both consumers and businesses.
Roles & Responsibilities	<ul style="list-style-type: none">• Familiarity with testing methodologies, tools, and frameworks.• Involved in System testing (ST), system integration testing (SIT), and user acceptance testing (UAT).• Identified test cases and scenarios based on the business requirements and acceptance criteria.• Automation testing using cucumber framework.• Defect Reporting and Tracking in Jira.• Worked at client site to provide support for UAT and pre-production phase in multiple releases.

Project Title/Client	Vodafone IoT (2021-2024)
About the Client	Vodafone IoT (Internet of Things) refers to Vodafone's suite of services and solutions designed to connect and manage a wide range of IoT devices and applications.
Roles & Responsibilities	<ul style="list-style-type: none">• Gained experience in Oracle Cloud Infrastructure.• Single point of contact for all testing related activities in the SIT and UAT phase for the client.• Creating a test strategy in collaboration with business analysts, project managers and developers.• Executing test cases and analyzing the results to identify defects.• Part of sprint planning, review, and defect triage sessions.• Provide a demo of the deliverables at the end of each sprint.

Project Title/Client	ITC Salam (2024-present)
About the Client	Salam is a telecom provider offering mobile and fixed-line voice services, internet connectivity, and data solutions, including 4G and 5G networks, as well as various digital and cloud-based solutions for businesses, consumers and wholesale segments of the Saudi market.
Roles & Responsibilities	<ul style="list-style-type: none">• Coordinating with the development team through all the phases of the SDLC to get a detailed and high-level overview of the application.• Developing detailed test plans, cases and scripts that cover various scenarios and conditions.• Documenting and reporting defects using Jira.• Ensuring that software adheres to quality standards and best practices.• Participating in review meetings to provide feedback on the software and testing process.

EDUCATION

- **Bachelor of Technology in Electrical Engineering**
Kalinga Institute of Industrial Technology, Bhubaneswar, India
Graduated: May 2017 | **CGPA: 8.65**
- **All India Senior School Certificate Examination (Science), CBSE**
Essar International School, Surat, India
Graduated: May 2013 | **Percentage: 89%**
- **All India Secondary School Examination, CBSE**
Essar International School, Surat, India
Graduated: May 2011 | **CGPA: 10.00**